



**Delano Police Department**  
 Community Newsletter No# 2007-02  
*"Serving Our Community"*

**The Chief's Corner**

Greetings to all! I hope that you found our first newsletter informative and useful. We are proud that we were able to provide you with some valuable crime prevention information. While we did have a couple of small problems in our last issue, we have worked even harder to bring you a quality newsletter. I wanted to take a minute to address an important issue with each of you. That issue is involvement.



Being involved in one's community is a very rewarding opportunity. From volunteering in our churches, schools, athletic programs, youth events, senior programs, and government, many of us find that we learn new things, pass on our life experiences to others, become role models and mentors, while having a really great time. I am looking for citizens to volunteer as well. Did you know that you can volunteer at our Animal Control Shelter, on patrol as a Citizen on Patrol, Crime Prevention, and other areas of our great Department.

Should you be interested in working as a volunteer, we would like to hear from you. Volunteering is easy, fun, and a way to help others. Finally, volunteering with your Police Department only takes a couple days out of your schedule each month. I look forward to hearing from you. Please give us a call at 661-721-3377 and leave a message for Sergeant Johnson.

Also, be on the lookout for future upcoming events that your Police Department will be involved with or hosting. We encourage you to come out, take a look, and get involved.

**Municipal Codes to Know:**

Thinking of having a garage sale? If so, all citizens need to make sure that they obtain a permit in accordance with the Delano Municipal Code (DMC), Chapter 6.22. Most citizens do not know that they can only have a total of 4 garage sales in any 12 month period. Garage sale permits must be displayed in a visible location at the event.

Vending on the streets, such as peddlers and solicitors is another activity that requires a permit. The DMC, Chapter 6.24.030 sets forth that a permit is required. If you are unsure whether or not you are required to have a permit, you should contact the City of Delano in the business licensing and code enforcement sections.

Removing items from trash receptacle is, in most cases, unlawful within the City of Delano. The DMC, Chapter 13.48.060D makes it illegal to pilfer or remove any recyclables from containers.

The above violations could result in a citation being issued. In an effort to ensure compliance with all these chapters of the DMC, please contact the City at 661-721-3310 to learn more about these permit requirements.

**A Big Thanks To:**  
 SPD-Printing  
 Save Mart Supermarkets

**SCAM WARNING!**

The Delano Police Department has been receiving reports of fraud in which the victims are asked to send funds to foreign countries. In these cases, the victim is contacted by the internet or by mail. The victim is told he has been selected as a winner in a Canadian Lottery and is promised a large amount of money. The victim is asked to call the Claims Agent at the lottery agency. The victim is then sent an official looking check as partial payment of the prize. The victim is told the prize is subject to Non Resident Government Service Tax and is told to deposit the check in his account and send money for the tax by Western Union.

When the Victim contacts the claims agent, he is told to send the money quickly because time is running out to claim the prize. This is to make the victim send the money before the check can be returned as fraudulent.

Because the funds are sent by wire to a foreign country, it is very difficult to recover any money. If you are sent a large check, told to deposit it in your account and then asked to wire money to another country, contact the Delano Police Department by phone (661) 721-3377, or in person at, 1022 12th Avenue.

**A Message From the Crime Prevention Unit**



Hello again to the citizens of Delano. Many concerned citizens have called for more information on the crime prevention programs that we are offering. Combat Auto Theft is a very popular program that many citizens registered for as well as Operation Identification. The Crime Prevention Unit continues to encourage citizens to participate in these programs as well as joining Neighborhood Watch or coming by and picking up a Child Identification Kit. Just as a reminder, all of these programs are free of charge and only cost your time to join.



**A Word About 9-1-1**

My name is Michelle Hernandez; I have been a dispatcher for the DPD for almost nine years. There are numerous job duties a dispatcher performs; answering the 9-1-1 phone is one of the most important ones.

Most calls that come in through the emergency line are calls that require immediate assistance, whereas someone's life may be at risk. As dispatchers' we must be ready and prepared for whatever situation may arise. We need to think and act quickly because any delay, even a few seconds, can result in serious injury or death.

It is very important that we as citizens of Delano limit our calls via 9-1-1 to emergencies only. It is not always easy to determine what an emergency is. The following are some things to consider when in doubt:

- Any life or death situation
- Risk of harm or injury to any person
- Any crime in progress

The above include only a few considerations; factors may vary in each situation. At times callers may become frustrated when we ask questions because it may seem as if the questions are delaying a police response, when in fact, those specific questions are asked in order for law enforcement to provide better service and a quicker response time. Ultimately our goal is to protect and assist the citizens of Delano; together we can achieve that goal.

**IMPORTANT NUMBERS**

EMERGENCIES  
911

Kern County Sheriff  
661-720-5841

Dial-A-Ride  
661-721-3333



Water Related Issues  
661-721-3350

Public Utilities  
661-721-3350

Broken Fire Hydrants  
661-725-1000

Recreation Center  
661-721-3335

Police Department  
661-721-3377

Building Plans/Permits  
661-721-3360

Senior Citizen Center  
661-721-3336

Fire Department  
661-725-1000

Code Enforcement  
661-721-3340

Ambulance  
661-725-3374

**Please Cut Out and Place Near a Telephone**